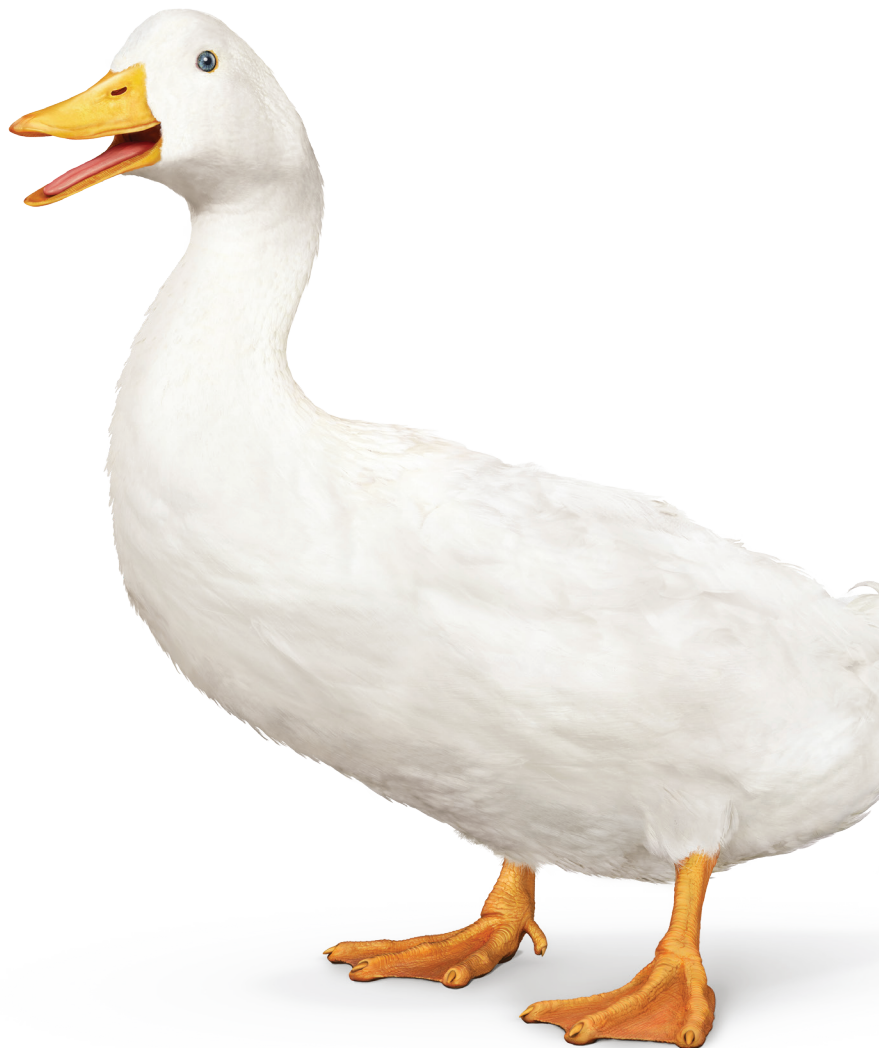




Aflac Member Portal

How to access and use your
Aflac Dental Member
Portal account



Aflac Dental & Vision coverage is offered by American Family Life Assurance Company of Columbus in all states but NY. In NY coverage is offered by American Family Life Assurance Company of New York. Portals are hosted by SKYGEN USA. Aflac WWHQ | 1932 Wynnton Road | Columbus, GA 31999. Aflac New York | 22 Corporate Woods Boulevard, Suite 2 | Albany, New York 12211.



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Portal Link

Dental Member Portal Link
<https://mylogin.aflac.com/>

Logging In

Your Member Portal is an online, self-service tool available 24 hours a day, 7 days a week. Portal access allows you to;

- View Benefits & Coverage
- Print/Reorder ID Cards
- Search Dental Providers
- View Claims

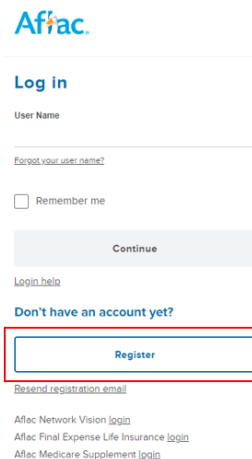
Member login is through Aflac SSO (Single Sign On) at <https://mylogin.aflac.com/> and account set up is done by clicking “Register” on the login page.

When registering using member #, the subscriber must use the # including suffix.

Note: To be in compliance with the HIPAA (Health Insurance Portability and Accountability Act), covered dependents age 18 and older will need to register for portal access to view coverages.

Dependents aged 18+ can now register for access to the Member Portal for their coverage.

To register, dependents need their Member ID with the appropriate suffix (e.g., 02, 03). If the dependent does not know their Member ID or suffix, direct them to contact Customer Service for assistance. Dependents may also register using their social, but this process will only work if the dependent social security on stored in our administrative platform. As dependent social security # is not required data at time of enrollment, it is possible if choosing the method, the user will not be able to register and will need to obtain their Member ID.



Aflac

Log in

User Name

[Forgot your user name?](#)

Remember me

Continue

[Login help](#)

Don't have an account yet?

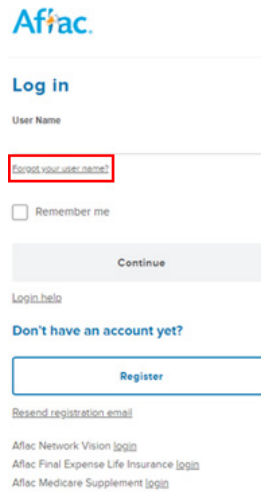
Register

[Resend registration email](#)

[Aflac Network Vision login](#)
[Aflac Final Expense Life Insurance login](#)
[Aflac Medicare Supplement login](#)

Forgot Username/Password

If at any time a member forgets their username and/or password, the links will assist with retrieving the information.



Aflac

Log in

User Name

[Forgot your user name?](#)

Remember me

Continue

[Login help](#)

Don't have an account yet?

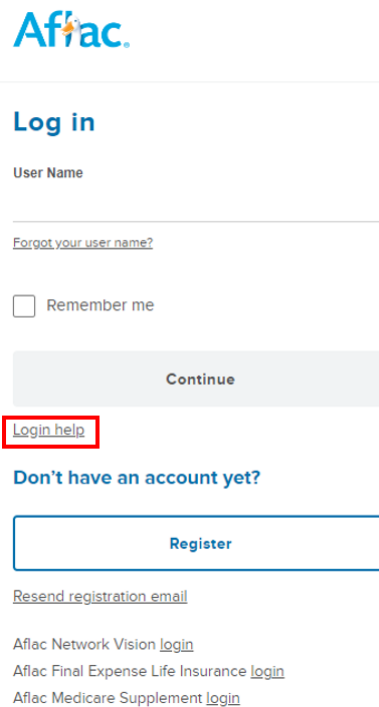
Register

[Resend registration email](#)

[Aflac Network Vision login](#)
[Aflac Final Expense Life Insurance login](#)
[Aflac Medicare Supplement login](#)

Login Help

Click on Login help for FAQ's related to login and account access.



Aflac

Log in

User Name

[Forgot your user name?](#)

Remember me

Continue

[Login help](#)

Don't have an account yet?

Register

[Resend registration email](#)

[Aflac Network Vision login](#)
[Aflac Final Expense Life Insurance login](#)
[Aflac Medicare Supplement login](#)

← Back

Need help getting into your account? The following information should help.

Show All

How do I register?	Show
What are the user name and password requirements?	Show
Not sure what to enter for your phone, address or ZIP code?	Show
What if I don't receive the one-time passcode?	Show
What if I don't receive the registration email?	Show
What if I receive an error that says that it can't find my policy information?	Show
Not sure if you have an account?	Show
Can't remember your user name?	Show
What do I do if it says my account is locked?	Show
Don't know your policy or certificate number?	Show
Can't remember the answer to your security question?	Show

When you add additional help topics, you can also include them in this list.

Terms and Conditions

Full terms and conditions can be found [here](#). The Portal supports sensitive information and as such it is important that each person with access reads and accepts the obligations in the Terms and Conditions. The Administrator must sign and register on the Portal first and accept the Terms. By registering and accepting the Terms, and providing an email address, the Administrator is representing that they have actual and legal authority to register as an Administrator. They will also further acknowledge that they are responsible for any user that they assign to view the Portal and that these users have actual and legal authority to use the Portal. Each user assigned will have to agree to the Terms and Conditions.

Home

A member can view benefits, print or order an ID card, search for a dental provider and view dental claims activity.



Member Web Portal

Plan: AFVDM1

Change

Welcome!

At Aflac, we understand the importance of maintaining good oral health. Regular dental care is crucial not just for your teeth, but for your overall health and well-being. This site provides information and resources to help you make informed decisions about your dental care and manage out-of-pocket costs more effectively.

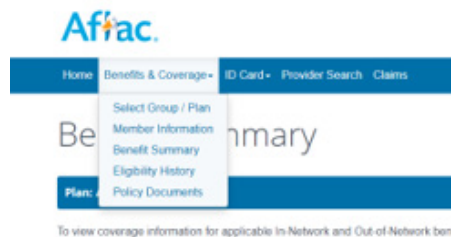
Features available:

- Search for a provider
- View claims history
- Find benefit information



Benefits & Coverage

From the **Benefit & Coverage** drop down menu on the **Home** screen, select from the drop down to view membership information, benefit summary and policy documents.



Print ID Card

From the **ID Card** drop down menu on the **Home** screen, select **Print ID Card** or **Request ID Card**. Print ID Card will allow you to print an electronic version of your card. Request ID card will order a new replacement ID card to be mailed to your address on file.

Benefit Summary

Plan: AFVDM1 Change

To view coverage information for applicable In-Network and Out-of-Network benefits, select a member and click View.

* indicates required fields

Member *

View

Print ID Card
Request ID Card

Dental Provider Search

From the **Provider Search** option on the Home screen, enter required demographic information to search for a dental provider. You can refine your search by Specialty, Location, Accessibility, and other key search features. Results can be displayed by Closest Providers or Alphabetically.

Home Benefits & Coverage ID Card **Provider Search** Claims Log Out

Plan: AFVDM1 Change

Search Criteria

* indicates required fields
 Zip or city/state are required

Zip Code <input type="text" value="53211"/>	Provider Specialty <input type="text"/>	Office Name <input type="text"/>
OR	Provider Last Name <input type="text"/>	Office City <input type="text"/>
Address <input type="text" value="123 MAIN STREET"/>	State License <input type="text"/>	Office Language <input type="text"/>
City <input type="text" value="MILWAUKEE"/>	NPI <input type="text"/>	Additional Method of Service <input type="text"/>
State <input type="text" value="WI"/>	Provider Gender <input type="text"/>	Search Radius <input type="text"/>
Accessibility and Services	Provider Language <input type="text"/>	
<input type="checkbox"/> Special Needs		
<input type="checkbox"/> Accessible to People with Disabilities		
<input type="checkbox"/> Offers Sedation Services		
<input type="checkbox"/> Treats Pregnant Women		

Display Options

Display Closest Providers First

Dental Provider Search Results

Search results will be displayed and additional details can be viewed by selecting “View” to expand provider information.

Search Results

Filter Results

Provider search total results: 43

Provider Specialties	Clinic Address	Phone-Exams Phone-Clinic	Distance	
BELTRAME, AMANDA General Dentistry	KEYSTONE WEST ALLIS LLC 7130 W GREENFIELD AVE WEST ...	Clinic (414)258-2500	0.7 Miles	View
JOHNSON, BENJAMIN General Dentistry	KEYSTONE WEST ALLIS LLC 7130 W GREENFIELD AVE WEST ...	Clinic (414)258-2500	0.7 Miles	View
LIMBERATOS, PETER General Dentistry	WEST ALLIS DENTAL CARE 7130 WEST GREENFIELD AVENU...	Clinic (414)258-2500	0.7 Miles	View

Last Updated: 09/29/2024

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Provider Search Details

 **AMANDA BELTRAME**

Specialties
GENERAL PRACTICE

State License
1002290-15 (WI)

Gender
Not Available

Email
Not Available

Accepting New Patients
Yes

NPI 1407470909

Cultural Competency Trained
Not Available

Electronic Prescribing
Not Available

Board Certification
Not Available

Provider Language
Not Available

Location

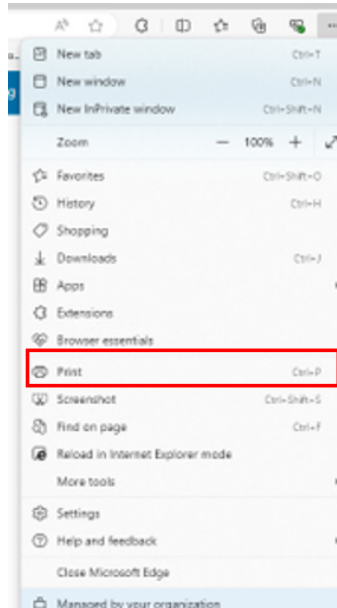
KEYSTONE WEST ALLIS LLC
7130 W GREENFIELD AVE
WEST ALLIS, WI 53214
Milwaukee County
[Get Directions](#)

Exam Phone Not Available
Clinic Phone (414)258-2500

Special Needs No
Skilled Interpreter in Office Not Available

Printing the Dental Provider Search Results

The directory can be printed by clicking on the ellipsis in the upper right-hand corner and selecting “Print” from the dropdown menu.



Claims

From the home screen, click **Claims** to view claim activity for claims incurred after 10/1/2024. For information on claims for services prior to 10/1/2024, please call Member Services at **855-819-1873**.



Claims

Plan: AFVDM1

Change

View the status of a pending claim or details for a processed claim for services on or after Oct 1, 2024. For information on claims for services prior to Oct 1, 2024, please call Member Services at the following numbers: Columbus - 855-819-1873, NY - 855-819-1873, ASO - 844-408-1601 or Tier One - 877-864-0625.

* indicates required fields

Member *


JOHN SMITH

From Date *

To Date *

Search

Account Management

From the Home screen, click  next to Log Out to view personal information, password, and email address associated with the member portal account online.



Personal Information

Click the Personal Information tab to view the first, middle and last name, and email address of the user account online. Any changes to data in fields cannot be saved. Demographic changes should be done through enrollment platform/employer.

Account Management

Personal Information

Change Personal Information

* indicates required fields

First Name *

Middle Name

Last Name *

Email *